

SEVILLA

5TH SUMMIT OF **TRAVEL AGENCIES ASSOCIATIONS** 6 · 8 November 2019

6th – 8th NOVEMBER 2019

6th November

Arrival to Sevilla

19.00h- 20:00h.- Visit to the "5th Centenary of the first circumnavigation of the Earth".

Delegates who do this visit will go directly from the Exhibition to the dinner.

20.15 h.: Meet at Hotel Lobby (Only those delegates who have not do the prior visit)

20.45 h.: Welcome reception at *Casa Guardiola of Sevilla*: Dinner – Cocktail

22.45 h.: Transfer to the official hotel

7th November

Venue: Fibes Sevilla, Palacio de Congresos y Exposiciones

(Avenue Alcalde Luis Uruñuela, 1, 41020, Sevilla – GPS: 37°24'16"N 5°55'57"O)





08.30 h.: Transfer from the official hotel to *Fibes Sevilla, Palacio de Congresos y Exposiciones*

09.30 h.: Opening by Regional and Local Representatives in *Salón Itálica*

Mr. Rafael Gallego Nadal. CEAV President.

Mr. Fernando Rodríguez Villalobos. President of *Diputación de Sevilla (PRODETUR)*.

Mr. Juan Marín Lozano, Vice President of *Junta de Andalucía*.

Mr. Juan Espadas Cejas. Mayor of the City of Sevilla.

10.00 - 10.45 h.: “If you can dream it, you can do it” by Amuda Goueli

Co-Founder and CEO Destinia Group

10.50 – 11.30 h.: “Demystifying Artificial Intelligence” by Nuria Oliver

Doctor on Artificial Intelligence by MIT & Fellow at the Royal Academy of Engineering of Spain

11.30 h. Coffee-break

12.00 – 13.15 h.: “BSPs Around the World”

Moderator: Mr. Mark Meader, Senior Vice President | Industry Affairs & Education | American Society of Travel Advisors (ASTA)

Panelists:

- ✓ Mr. Juan Antonio Rodriguez / IATA Director Operations for FDS
- ✓ Mr. Colling Yang / Travelsky Director of BSP Data Process Center
- ✓ Mr. Nicanor Sabula / CEO of KATA (Kenya Association of Travel Agents)
- ✓ Mr. Jose Ma Renard Gregory B. Tuano / President of PTAA (Philippine Travel Agencies Association)
- ✓ Mr. Ray Zhang / Product Director G.Z. Meiya E-commerce Int’l Business Travel Service Co., Ltd.
- ✓ Mr. Andrew Bowman / President of TAANZ (The Travel Agents' Association of New Zealand)
- ✓ Mr. Aitor Pertica, SVP, Industry Solutions, Accelya

14.00 h.: Lunch at *Fibes, Palacio de Congresos y Exposiciones of Sevilla*

15.00 h.: Panel of Experiences: “Time to Share”

1.- ABTA presents: “2019: Year of Change” by Mr. Mark Tanzer

2.- ANVR presents: “A story about horse manure, mosquitos and a pledge” by Mr. Frank Oostdam

3.- AFTA presents: “The AFTA Chargeback Scheme (ACS) – an innovative new scheme to protect travel agents against chargeback risk” by Naomi Menon

4.- FTO - CONFATURISMO presents: “Continuing Training: Between Innovation and Resilience” by Mr. Gabriele Milani

5.- ETFL presents: “Mobile positioning data – another kind of travel statistics” by Mrs. Merike Hallik



17.00 h: Transfer to the official hotel and free time

19.45 h.: Transfer to Dinner

20.30 h: Gala Dinner at *Hacienda El Vizir* (During the dinner CEAV Awards “Matilde Torres” & “Vicente Blasco” will be presented)

Transfer to the official hotel

8th November

Venue: *Fibes Sevilla, Palacio de Congresos y Exposiciones*

08.45 h.: Transfer from the official hotel to *Fibes Sevilla, Palacio de Congresos y Exposiciones*

**9.30 h.: “Blockchain: Challenges and Opportunities in the current Context” by Ivan Gutiérrez
Blockchain Senior Researcher**

10.15 h. – 11.30 h.: “Key challenges in the airline ticket distribution market”

Moderator: Mr. Guillaume Teissonniere, Vice-Chair of ET TSA (European Technology & Travel Services Association)

Panelists:

- ✓ Ms. Montserrat Barriga / General Director ERA (European Regions Airline Association)
- ✓ Mr. William Cavendish / Emirates Vice President of Distribution
- ✓ Mr. Juan Jesús García / Head of Industry Affairs Europe, AMADEUS
- ✓ Ms. Merike Hallik / President of ETFL (Estonian Travel & Tourism Association) & Past President of ECTAA
- ✓ Mr. Ricardo Acosta / President of APAVIT (Peruvian Association of Travel Agencies)

11.30 – 12.00 h.: Coffee-break

**12.00 – 12.45 h: “Overview of the 737 MAX Return to Service Plan” by Christine Walsh
Regional Director – Product Marketing | Boeing Commercial Airplanes**

12.45 – 13.45 h.: Presidents & CEO’s Open Dialogue



- ✓ Mr. Rafael Gallego / President of CEAV (Confederación Española de Agencias de Viajes)
- ✓ Mr. Mark Meader / Chairman of WTAAA (World Travel Agents Associations Alliance)
- ✓ Mr. Pawel Niewiadomski / President of ECTAA (European Travel Agents and Tour Operators Association)
- ✓ Mr. Guillermo Correa Sanfuentes / President of FOLATUR (Foro Latinoamericano de Turismo)
- ✓ Ms. Mingkwan Metmowlee / President of FATA (Federation of ASEAN Travel Associations)

14.00 h.: Lunch at Fibes, Palacio de Congresos y Exposiciones of Sevilla

15:30 h.: Transfer to the official hotel

17.00 h.: Sevilla City Sightseeing (Optional)

20.30 h: Transfer from the official hotel to *Hotel Alfonso XIII*

21.00 h.: Dinner – Cocktail at *Hotel Alfonso XIII*

(Calle San Fernando, 2, 41004 Sevilla)

23:00 h.: Transfer to the official hotel

9th November

Departure of participants

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ORGANIZADORES



TRANSPORTISTAS OFICIALES



COLABORADORES



MEDIA PARTNERS



SEVILLA

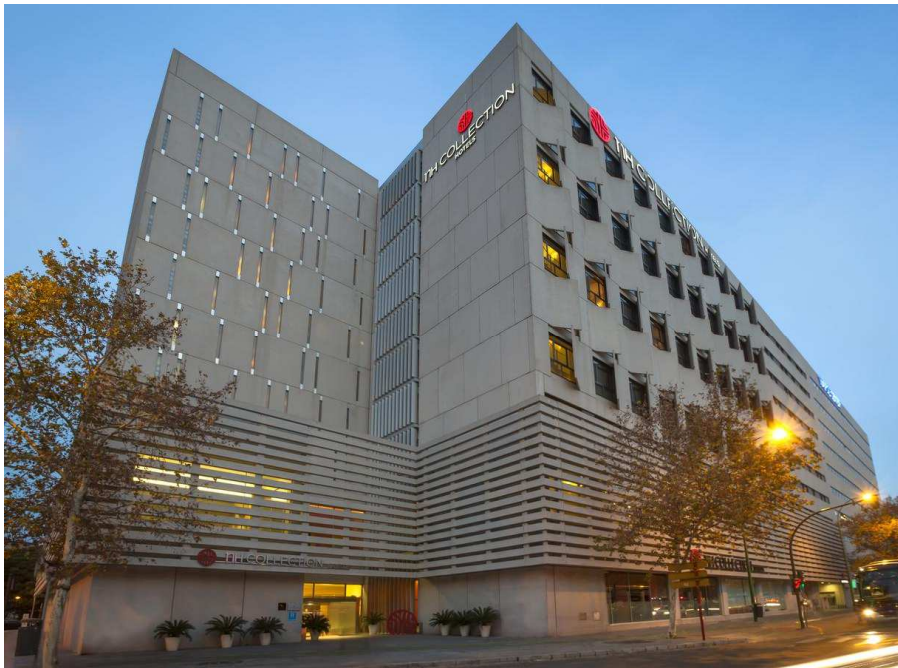
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NH COLLECTION SEVILLA

Avda. Diego Martínez Barrio, 8, 41013
Sevilla, Spain

GPS: 37° 22' 56.64" N, 5° 58' 33.959" O

Web: https://www.nh-hotels.com/hotel/nh-collection-sevilla?utm_campaign=local-gmb&utm_medium=organic_search&utm_source=google_gmb



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BARCELÓ SEVILLA RENACIMIENTO (Hotel for WTAAA BOARD)

Av. Álvaro Alonso Barba, s/n, 41092
Sevilla, Spain

GPS: 37º 24' 48.246" N, 5º 59' 38.684" O

Web: https://www.barcelo.com/es/barcelo-hotels/hoteles/espana/andalucia/sevilla/barcelo-sevilla-renacimiento/?utm_source=google&utm_medium=organic&utm_campaign=my_business&utm_content=h65

